Trustees Promote Director Emeritus; To Write Book

Dr. Frank R. Bradley, director of Barnes since 1939, has been elected director emeritus by the board of trustees. Not due for retirement until 1964, Dr. Bradley requested the change in status in order that he could devote more time to writing a history of the hospital and to teaching hospital administration.

Edgar M. Queeny, chairman of the board, in making the announcement said, "Dr. Bradley is the ideal man to write the story of Barnes Hospital and its growth, since he has intimate and personal knowledge, collected through his extensive association with the hospital center."

Starting his career with Barnes in 1928 as assistant superintendent, Dr. Bradley's administrative responsibility has grown from that hospital's 150 beds to the present 954 bed capacity of the several hospitals administered by Barnes.

"He is also ideally prepared for his teaching of hospital administration," Mr. Queeny added, "having founded the Medical School program of hospital administration in 1946." The program is one of only 16 such courses in the country.

Dr. Bradley, professor of hospital administration and a member of Washington University School of Medicine's executive faculty, has done extensive writing and speaking on hospital problems and administration.

A fellow in the American College of Hospital Administrators, having served as regent and president, Dr. Bradley is (Continued on Page 2)

New Telephone Book To Have Green Cover

Print shop personnel, under the direction of Charles Lambert, are getting the spring edition of the center's telephone directory ready for distribution.

The new, green covered directory will be the same size as the one now in use and will include all recent changes in extension numbers.

It lists all offices in the complex, office telephone numbers of attending physicians and instructions on how to call Children's Hospital and the Washington University campus without an outside line.

Printer's helpers are Don McGeehan and Orville Lambert. The typist, recruited from the personnel office, is Martha Ramsey.

PROCEDURE IS CHANGED FOR EMPLOYEE X-RAYS

Personnel health will inaugurate a new procedure to make it easier for all employees to have the chest X-ray which is required annually for the protection of the individual and the patient.

X-ray equipment will be set aside for the exclusive use of employees four weeks a year. During the first full week in February, May, August and November, chest films will be available, Monday through Friday, from 8 to 9 a.m. and from 3 to 4 p.m.

Currently, X-rays are being taken during the time the photographic equipment is being used for clinic patients.

X-rays are an important part of the hospital's health program because they can spot diseases of the chest before symptoms are recognized by the individual.

Hospital Construction Begins At Rand Johnson

The building phase of the Barnes Hospital renovation program has been gaining momentum during the past few weeks.

First outward sign was erection of scaffolding around the Rand Johnson surgical wing (see photo). When completed, early in 1963, the present nine-story building will be 13 floors high and will have 136 beds added to the present 222.

These new beds will allow the transfer of patients from Private Pavilion so work can begin on the 14-story Tower Building.

As seen in the drawing, each new floor will have two private rooms, with sitting room and bath, five other private and 11 semi-private rooms, all with shower or bath. There will also be a five-bed intensive care unit on each floor for the care of the more seriously ill patients.

A visitor's lounge will overlook Forest Park.

Each bed will feature an intercommunication system connecting the patient with the nursing station. Walls will be finished in vinyl fabric with wood panel accents and floors will be of vinyl tile.

Four modern elevators will serve the building, which will be totally air conditioned.

Estimated cost of the building, without furnishings, is $1,200,000.
Barnes Hospital's "red carpet service" begins here. Billy Head, accompanied by his wife Carolyn, is met at the front door by dispatch messenger Richard Schneblin, who will wheel the patient over the lobby's new 70 foot long red carpet. Hugh Matheny of the security force helped the Heads negotiate the front steps. From here patients are admitted, assigned rooms, treated and released in an efficient, friendly manner. The red carpet brings into reality the type of service for which the Barnes group is known.

HARTFORD FOUNDATION MAKES $150,000 GRANT

A grant of $150,000 has been given Barnes Hospital to support a study of chromosomes and establish a cytogenetics laboratory by the John A. Hartford Foundation, Inc., of New York.

The grant was made to Dr. Alfred I. Sherman and Dr. Ralph B. Woolf who propose to study chromosome defects and their relation to human abnormalities. Chromosomes are microscopic bodies carrying the genes that establish hereditary characteristics of an individual.

DR. MCDOWELL ELECTED

Dr. Frank McDowell, assistant surgeon at Barnes and associate professor of clinical surgery at the Medical School, has been elected president of the American Association of Plastic Surgeons.

He will also serve as vice president of the Third International Congress of Plastic Surgeons when it meets in Washington, D. C., next year. Dr. Minot P. Fryer, assistant surgeon and associate professor of clinical surgery, has been elected to the 18-member American Board of Plastic Surgeons, which will meet in St. Louis next May.

VISITING PROFESSOR

Dr. David M. Hume, professor and head of the department of surgery at the Medical College of Virginia, will make two talks June 11 and 12, while serving as Merck, Sharp and Dohme visiting professor of surgery at the medical school.

The lectures, in Clopton Amphitheatre at 4 p.m., are open to the medical public.

BRADLEY (Continued From Page 1)

He has served as president of American Hospital Association, American University Program in Hospital Administration, Missouri Hospital Association, St. Louis Hospital Council and National Society of Medical Administrators.

Harry E. Panhorst, earlier this year named deputy director, succeeds Dr. Bradley with the title of acting director. His office will remain at 1225 Barnes. The office formerly occupied by Dr. Bradley will be used solely as the board room.
Barnes Hospital Dispatch Performs Important Task In Variety of Jobs Done Throughout Vast Complex

Handling of all incoming and outgoing mail is a function of the 80-member dispatch service. As many as 18 bags of mail are received in the morning delivery. Patient letters are routed by the two women and hospital mail is separated by the two men. The mail room is something of a family affair with Mr. and Mrs. Wayne Hankey working there. Shown, from left, are: Ted Stafford, Mr. Hankey, Mrs. Savannah Cox and Mrs. Martha Hankey.

Whether it's flowers, patients or charts that have to be moved, an efficient organization, known as Barnes Hospital Dispatch, springs into operation. This smartly uniformed group of 84, mostly teenagers, has the job of transporting about 65,000 items and more than 400 patients each and every day. In addition, they sort all incoming and outgoing mail and run some 150 miscellaneous errands daily.

Nerve center of dispatch lies in a 24 by 60 foot room on the second floor of Barnes, almost immediately over the lobby. To this central location come telephone requests for service from all over the complex. Five direct lines, which have been known to transmit as many as one request every six seconds, carry the calls.

Perhaps the most obvious of the many routines carried out by dispatch is the maintenance of regular communications throughout the hospital. This is done with six routes—or "runs" as they are called—which are visited at least once each hour during the regular hospital day.

Dispatch messengers, following a close schedule, deliver and pick up, for delivery elsewhere, such items as charts, specimens, medical records, prescriptions, and so forth.

On returning to headquarters, all items picked up are sorted to the appropriate run, and before many minutes have passed, are on their way. Some messengers travel 14 miles a day.

Moving of patients is also an important portion of the day's work for dispatch. Although most transportation calls are completed in a much shorter period, dispatch sets 20 minutes as a maximum for receiving, dispatching, transporting and reporting back to the office.

The service has many other varied jobs. Supplying the door-man at Barnes and the Rand Johnson elevator operators, and lending a helping hand in central supply, the business office and medical records section are just some of the added functions.

Seventy-four wheelchairs deployed throughout the hospital group are assigned to dispatch which also has responsibility for their cleaning and maintenance.

Sometimes calls come faster than they can be handled and a strict set of priorities has been established. Remembering the importance of the patient and the hospital's job in treating him, the number one job is delivery of emergency medications. Emergency laboratory specimens, special medical records delivery, admission of patients, trips to X-ray and rehabilitation and discharge of patients, in that order, complete the priority list.

Barnes dispatch service was first put into effect, on a limited basis, in May 1960, after Joseph T. Greco, associate director, made a six-month study of hospital needs. He found that duplication of effort abounded since most departments had their own orderlies. It was also noted that transport of patients was being done by nurses. This, obviously, cut down the amount of care that could be given patients.

Within two months, dispatch was put on a full-time, round-the-clock basis. Until then it was operated from 7:30 a.m. to 5 p.m. Subsequent studies show more efficient transportation services, freeing of nursing staff for bedside care, less duplication of effort, reduction of congestion in elevators and corridors and better administration.

The first dispatch couriers were candystripe volunteers. The assistance has grown to such importance to other departments that today there are 61 full-time and 23 part-time dispatch employees who, with their equipment and administration, represent an item of $150,000 in the hospital's annual budget.

The motto may well be, "If George can't do it ... Dispatch can!"

From this desk requests for messenger service are received and couriers dispatched. Anita Crase (standing) receives instructions from Alice Zimmerly to take a patient from 1418 to X-ray, freeing nursing personnel, who formerly did this, for patient care. Others in the picture, from left, are: Mrs. LaVerne King, dispatcher, Richard Schnebelin, Evelyn Dial and Carolyn Moyer. The centralized Barnes Dispatch Service was inaugurated in May 1960.
Cause a lot of comment, from visitors and staff alike, are the new photomurals that grace the north end of the Barnes lobby. The aerial picture of the complex, shown above, is paired with, but not revealed here, a view of an operating room team of 16, engaged in open heart surgery, using the famed Gibbons-Mayo heart-lung machine. The center section of the panel, still vacant, will serve as a backdrop for a 15-foot long plastic model of hospital group as it will appear after new construction. The model is being made and donated by the Bechtel Corporation of San Francisco.

Med. School Alumni Day Activities Set for June 1
Alumni of Washington University School of Medicine will meet June 1 for their annual clinic day program.

Scientific sessions will be held in the morning and afternoon in Clopton Amphitheatre with ten speakers presenting papers.

A luncheon, sponsored by the school for alumni and staff, will be held in Olin Hall and the annual banquet for alumni is scheduled in the Khorassan ballroom of the Chase-Park Plaza Hotel that evening.

HOSPITAL ADMINISTRATION

The third annual graduate symposium of the Washington University School of Medicine course in hospital administration attracted 176 persons from the mid-west to hear discussions on the topic: "Where are we going tomorrow's needs?" The symposium was held May 7, in Clopton Amphitheatre.

SENIOR HONORS PROGRAM

Dr. R. Keith Cannan, chairman of the division of medical sciences of the National Academy of Sciences-National Research Council, will speak at the annual senior honors program of the School of Medicine, June 2, in Olin Hall.

Awards will be presented to outstanding senior students including the Bordon Award for undergraduate research and the Medical Fund Society prizes in internal medicine and surgery.

During last year more than 195 tons of meat was purchased by the dietary department.

Chaplain's Corner
By George A. Bowles

There is an abundance of wealth in the world. Such a statement seems very strange to those of us who have what we think to be such little of the kind that we can count and put away for safe keeping. The coin which serves as a method of exchange is one type of wealth, but by no means the only kind.

While we have to have material possessions to meet our needs, there are other types of wealth that we can find by being no more than observers.

The volunteer service that is given by dedicated individuals of a community is one of our great treasures. We are made wealthier in two ways when we see evidence of this. We find a challenge to try to make some such contribution ourselves, and this is of real inner value. In addition to this, the service rendered brings inspiration and help to other members of the human family.

It is never convenient to follow a continued plan of volunteer service, and it is always true that some personal expense is incurred. In spite of these facts, which would serve as discouragement to many, we find a host of people who are willing to do for others without compulsion or material reward.

Many of the community agencies which are established for the purpose of meeting human needs, physically and otherwise, lean heavily upon those who are wealthy in character and willingness.

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